

Article - Health - General

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§19–705.7.

The 24-hour toll free telephone access system provided by each health maintenance organization shall:

(1) Enable members and providers to determine, with one telephone call, the primary care provider assigned to a member; and

(2) Enable providers to determine, with one telephone call, the names of three contracted specialist providers for the health maintenance organization who also have staff privileges at a particular hospital in the State.

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